



SMART CENSUS IMPORT TOOL • SCIT Reference Guide

Version 14

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

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NOTE: The Smart Census Import Tool (SCIT) process and tool is identical for all five divisions. This reference guide uses representative screenshots from Illinois.

Before You Start

Compatibility	 Version 14 is not compatible with Excel 2009 and older versions. Version 14 is compatible with Excel 2013 and newer versions.
Enable Macros	 Enable Macros feature using instructions provided in the Reference section.
Using SCIT	 NOTE: Save Smart Census Import Template (SCIT) on your local drive before using. If working from a network drive, SCIT performance may be a bit slower. Keep only one SCIT file open at a time. If multiple windows are open, SCIT will not behave as expected.
Copy/Paste	 Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.
Find & Replace	 This functionality is not available in Tool. If you need to use this functionality, update source document and paste copied data as VALUES into Tool to avoid overwriting Excel formatting via Paste Special.

Version 14 Release Notes

Group Information tab	Added state-specific logo.
Enrollment Small Group	 Added six (6) additional ancillary fields for those enrolling groups beginning with 1/1/2023 effective dates. Standalone Vision Coverage (Y/N) Standalone Vision Coverage Type Critical III Coverage (Y/N) Critical III Coverage Type Accident Ins Coverage (Y/N) Accident Ins Coverage Type
	 Home/Cell and Business Phone numbers convert (xxx) xxx- xxxx format into 10 digits.
Enrollment Small Group and Middle Market	 Added Jumps on row 1 to the Import Census Template tab. House icon will get user back to the beginning. Emp Status link will jump user to the "Employee Status column. Health Cov link will jump user to the "Health Coverage" column. Language link will jump user to the "Language" column
Known Data Importing Issue	 Zip Codes with leading zeros will not import into the Group Sales application and will have to be manually entered. This impacts Quoting only. We anticipate this to be fixed in the May 2023 release.

Steps for Entering a Group Census

- 1. Open Smart Census Import Tool (SCIT) and save under the group's name.
- 2. Complete Census Tool Setup Form.
- 3. Enter data in the Census Template tab.
- If the Census is provided on a separate spreadsheet, click Map Census button on the Setup Form OR click Green button to enter data. Click Auto Fill button to systematically default a value for select columns, as applicable.
- 5. Click File > Save to validate data.
- 6. An Error List will be generated.
- Upon successful validation, SCIT is ready to be uploaded in the Group Sales tool or an extract can be generated for automation.
- 8. Enter Census for the next group.



Small Group Quoting Census Template

Open SCIT and Save Under Group Name



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- A. From Excel menu, select File > Open. Go to the folder where SCIT is saved, select SCIT and click Open.
- B. On File > Open, click Enable Content.
 Skip this step if macros are enabled through
 File > Options menu. Please see Enable
 Macros in Reference below for instructions.
- C. In the pop-up box, type in the Group Name and click OK. Do not include spaces or any special characters.
- D. Select a Folder to save the group's Census and click OK.
- E. The file is saved under the group's name along with the date and time stamp. Original SCIT file stays intact and is not overwritten.
- F. Setup Form is displayed. See next slide to complete Step 1: Please Make a Selection.

Complete Setup Form: Make a Selection



- A. Select a Market Segment: SMALL GROUP
- B. Select **QUOTING**.
- C. Select a **Division** from the drop-down list.

Once these fields for **Step 1** have been completed, the rest of the form displays.

Complete Setup Form: Other Fields



- D. Click the Map Census button if you have received Census from the group on a separate spreadsheet (Source). This feature will enable you to copy and map the Source columns to the Census Template columns. After columns are mapped, data will be copied over to the Census Template systematically per the mapping.
- E. Click the Green button to navigate to the quoting Census Template for manual data entry.



- F. Click the Help Tab button for information on detailed specifications on the Template columns.
- G. Click the Auto Fill button to systematically populate information for select columns.

<u>First Name</u> (Case Sensitive)	Relationship Code (follow Help file instructions) i
(A)	Employee
	Emproyee

A. Clicking **Help** icon (i) will move the cursor to that exact Column in the **Quoting Help File** tab.

Example: Clicking Help icon in the **First Name** header will move the cursor to the **First Name** row of the **Quoting Help File** tab.

Field Na	ne	Formatting Specifications	Maximum Permissible Length	Notes
Last Name		Alphabetic, numeric, and special characters	20	Applicable to all divisions Applicable for 1-50 Fully Insured & 10-100 Blue Balanced Funded Quote. Optional for Employee, Spouse & Dependent.
First Name		Alphabetic, numeric, and special characters	20	Applicable to all divisions Applicable for 1-50 Fully Insured & 10-100 Blue Balanced Funded Quote. Optional for Employee, Spouse & Dependent.

Step 1: Please Make a Selection Market Segment: SMALL GROUP Quoting or Enrollment: QUOTING Division: IL	
Click Green button for Census Data Entry	Map Census Help Tab
Group Information Quoting Census Tem	plate Quoting Help File

B. Clicking **Help Tab** button will navigate to the **Quoting Help File** worksheet.

The Quoting Help File worksheet has detailed specifications for all the Template columns.

Small Group Quoting Enter Data



- A. Column headers are Read Only. Columns cannot be deleted or moved.
- **B.** Row #2 **Relationship Code** value defaults to **Employee**. Please do not change this value.
- **C.** Beginning with Row #3, rows can be inserted or deleted as needed.
- D. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. For DOB column, over-age dependents (26 & over), the cells are highlighted in purple and 65 & over entries will be highlighted in green for information purposes.

Small Group Quoting Enter Data



- E. When you type in a value and click Enter:
 - If the value is invalid, an error message displays with **Retry**, **Cancel** and **Help** buttons.
 - Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- F. Values can be copied and pasted onto the Census columns.
 NOTE: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.
 - If copying data from an external source, please make sure that the source column format matches the format of the corresponding import Census Template column.
 - If copy/pasting data from an external source causes cells to lock in SCIT, click **File > Save** to unlock them.
- G. Help icons are available below the header name of each column.
- H. Auto Fill buttons are available in the header for select columns.

Small Group Quoting Map Census Feature



NOTE: If using mapping feature more than once: Delete the existing Census on the **Source Census From the Group** worksheet (tab). Repeat **steps C and D** above.

- A. Click Map Census button if you have Census on a separate spreadsheet.
- B. Source Census From The Group worksheet (tab) displays along with a helpful Instructions panel.
- C. Copy and paste Census information from Source spreadsheet to this worksheet.

NOTE: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- There should only be one header row.
- Header row and data should not have merged cells.
- Make sure there are no blank rows OR columns in between the data.
- D. Click Yes to proceed to Quoting Census
 Mapping tab after pasting the Source.
- E. Click Cancel to skip Map Census feature and go to the Census Template.

Middle Market Quoting Census Template

Open SCIT and Save Under Group Name





- A. From Excel menu, select File > Open. Go to the folder where SCIT is saved, select SCIT and click Open.
- B. On File > Open, click Enable Content button. Skip this step if macros are enabled through File > Options menu. Please refer to Enable Macros in Reference below for instructions.
- C. In the pop-up box, type in the Group Name and click OK. Please do not include spaces or special characters.
- D. Select a Folder to save the Group's Census and click OK.
- E. The file is saved under the group's name along with the date and time stamp. Original SCIT file stays intact and is not overwritten.
- F. SCIT Setup Form will display.

Complete Setup Form



- E. Click the Green button to navigate to the quoting Census Template for manual data entry.
- F. Click the Help Tab for information on detailed specifications on the Template columns.

Step 1: Please Make a Selection

- A. Select a Market Segment: MID MARKET
- B. Select **QUOTING**
- C. Select a **Division** from the drop-down list.
- D. Click Map Census button if you have received the Census from the group on a separate spreadsheet (Source).

This feature will enable you to copy and map the Source columns to the Template columns. After columns are mapped, data will be copied over to the Census Template systematically per the mapping.

Middle Market Quoting Mapping Census

Last Name (Case Sensitive)	First Name (Case Sensitive)	Relationship Code ①	DOB (mm/dd/yyyy) ①	Gender (M or F) ()	Coverage (follow Hel instructio	Type p file ons)	AUTO FILL State (e.g. IL)	Annual Salary (j)	Zip Code (only 5 digits)	Medicare Primary (Y, N or U)	Retiree (Y or N)	Life Cl
Smith	Jack	Employee	01/01/1990	М	EF	Instruc	tions					8
Smith	Jane	Spouse	01/02/1991	F		1) 0	onv and r	asta tha a	ntiro consus	from Group	'e enroade	sheet in
Smith	Joe 🕟	Dependent	01/01/1999	М		s	ource Ce	nsus From T	he Group ta	b.	s spreads	
Williams	Jack 🕒	Employee	01/01/1990	М	EF		Before co along wit	pying from h Smart Ce	Source file, nsus Tool file	the Source	file should	be open
Williams	Jane	Spouse	01/02/1991	F			Make sur	e there is o	nly 1 heade	r row.		
williams	Joe	Dependent	01/01/1999	М			Header r Make sur	e there are	a should not no blank ro	ws/columns	ed cells. ; in betwee	en the data.

Click Yes to proceed to Census Mapping tab.

If using mapping feature more than 1 time:

b) Repeat Steps 1 and 2 listed above.

Or Click Cancel to skip this step and go to Census Template tab.

a) Erase existing census on the Source Census From The Group tab.

O Yes

O Cancel

- A. Copy Census information from the group Census spreadsheet to Source Census From The Group.
 - There should only be one header row.
 - Header row and data should not have merged cells.
 - Make sure there are no blank rows OR columns in between the data.

NOTE: The Source Census From The Group could be in different column sequence.

- B. After information has been pasted, click Yes to proceed to Quoting Census Mapping tab.
- C. Click Cancel to skip this step and go to Census Template tab.
- **D.** If using mapping feature more than once:
 - Delete the existing Census on the **Source Census From The Group** worksheet (tab).
 - Repeat steps 1 and 2 in the instructions pop-up box, above.

Middle Market Quoting Mapping Census

	B		
Mid Market Quoting Import Census Template Columns	Map Group's Source Census Columns (Select from drop down list)	Source Census Column Letter (For Information Only)	Mapping Source Columns to Import Census Template Columns
Last Name (Case Sensitive)	Lastname	А	Column A has column headers from the Import Census Template.
First Name (Case Sensitive)	first name	В	Column B has a drop down list with values which are column headers from the source file. Column C is for informational purpose only.
Relationship Code DDL	Relation	м	Steps for Mapping: Copy Mapped Columns Cancel
DOB (mm/dd/yyyy)	DOB	D	 In Column B, select a value from the drop down list that corresponds to the value in Column A. Note: Import Template Columns with a drop down list are denoted by ^{DDL}.
Gender (M or F) DDL	Gender	с	If columns with DDL are mapped, the value on the source file must match the values in the drop down list. On the Import Template, File Save data validation will erase values which do not match the drop down list.
Coverage Type DDL			If mapping multiple times, Column B values will be stored from previous time. Column B values that do not match the Source Census Header will be highlighted in Yellow. Please update selection as needed for the current mapping.
Zip Code (only 5 digits)	zip	ſ	 Click Copy Mapped Columns button to copy the mapped source columns systematically to Import Census Template tab. Click Cancel button to skip the mapping and go to Import Census Template tab to enter census.
Medicare Primary (Y, N, U) DL (IL and TX Divisions Only)			

A. Census Mapping tab displays.

- Column A displays column headers from the Mid Market Quoting Enrollment Template.
- Column B has a drop-down list with values which are column headers from the source file.
- Column C is for information purpose only.
- Instructions display to the right.
- B. In Column B, select a value from the drop-down list that corresponds to the value in Column A.
- C. Click the Copy Mapped Columns button to copy the mapped source columns systematically to the Census Template tab.
 - Click the **Cancel** button to skip the mapping and go to **Census Template** tab to enter Census.

Middle Market Quoting Mapping Census

Column C is for informati	onal purpose only.		
Steps for Mapping:		Copy Mapped Columns	Cancel
1) In <mark>Column B</mark> , select a	a value from the drop down list that corresponds to the value in Colu	umn A.	
Note: Import Temp	late Columns with a drop down list are denoted by DDL .		
If columns w	Warning	he drop d	own list.
On the Impo If mapping multiple t the Source Censu	Data exists in the census template. Proceeding with mapping will WIPE OUT all the data.	he drop lumn B th e current	down list. at do not match mapping.
2) Click Copy Mapped	Yes - Proceed with mapping; any existing census data in the template will be WPED OUT and census information will be copied over to the template from the Source the new manning.	rt Census	Template tab.
3) Click Cancel button (No - Return to census template without mapping; any existing data in the censu will stay intact and will not be wiped out. Information from the Source tab will NOT be copied over to the template.	IS	
	Ves No	E	

D. Click Yes to proceed with mapping. If data exists on the Census Template, a Warning message displays.

NOTE: Any existing Census data in the Census Template will be WIPED OUT and the Census information will be copied over to the Template from the Source tab per mapping.

- Mapped data is systematically copied over to the Census Template.
- Complete Census entry as needed.
- E. Click No to return to the Census Template without mapping. Existing data will not be overwritten and will remain unchanged.



- A. Column headers are Read Only. Columns cannot be deleted or moved.
- **B.** Row #2 **Relationship Code** value defaults to **Employee**. Please do not change this value.
- **C.** Beginning with Row #2, rows can be inserted or deleted as needed.
- D. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. For DOB column, over-age dependents (26 & over), the cells are highlighted in purple and 65 & over entries are highlighted in green for information purposes.

Middle Market Quoting Enter Data



E. When you type in a value and click Enter:

- If the value is invalid, an error message displays with **Retry**, **Cancel** and **Help** buttons.
- Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- F. Values can be copied and pasted onto the Census columns.

NOTE: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- If copying data from an external source, please make sure that the source column format matches the format of the corresponding import Census Template column.
- If copy/pasting data from an external source causes cells to lock in SCIT, click File > Save to unlock them.
- **G.** Help icons are available below the header name of each column.
- H. Auto Fill buttons are available in the header for select columns.

Generate Middle Market Quoting Files



On successful data validation, **Generate Files** message box displays. A separate file is generated with date and time stamp.

- A. Click the first option to generate quoting file with all members Employees, Spouses and Dependents. This is the most common option.
- B. Click the second option to generate quoting file with Employees only.

Middle Market Quoting: File > Save Validation



Please Note:	
Census validation is complete and some values may have been autopopulated. Please note errors have been found.	
Please review the error list and update census data as needed.	
ОКОК]

- A. Click File > Save.A Data Validation box displays.
- B. Click Yes to proceed with validation, auto-populate values and generate an error list if there are any errors.
 - File is saved.
 - Data will be validated.
 - An error list is generated if there are errors.
- **C.** Click **No** to save the file and bypass validation.
- D. Message box displays if errors are found. Click OK to navigate to Error List tab to review the errors.
 - On File > Save validation, errors will be displayed in the Error List tab.

In Cell	Error Description 🖳
C7	Relationship Code is required.
D8	Gender is required for Employee, Spouse and Dependent(s).
E8	Date of Birth is required for Employee, Spouse and Dependent(s).
C9	Relationship Code is required.
D10	Gender is required for Employee, Spouse and Dependent(s).
E10	Date of Birth is required for Employee, Spouse and Dependent(s).
D11	Gender is required for Employee, Spouse and Dependent(s).
E11	Date of Birth is required for Employee, Spouse and Dependent(s).
D12	Gender is required for Employee, Spouse and Dependent(s).
E12	Date of Birth is required for Employee, Spouse and Dependent(s).
C13	Relationship Code is required.
D14	Gender is required for Employee, Spouse and Dependent(s).
E14	Date of Birth is required for Employee, Spouse and Dependent(s).
Group Ir	formation Mid Market Quoting Census Mid Market Quoting Help File

- E. Error List tab will display:
 - In Cell column specifies the cell location of the error.
 - Error Description column specifies the column and the nature of the error.
 - To update the values, click the Mid Market Quoting Census tab. Change the values as needed.
 - You can toggle between the Error List and Census Template tabs.
 - Once you have corrected any errors, validate data again by clicking File

> Save. Select Yes in the Is Data Entry Complete? message box.

Small Group and Middle Market Enrollment Census Template

Open SCIT and Save Under Group Name

SECURITY WARNING Macros have been disabled.

In	nport Census Template	
Cen	sus Template Setup Form	
tep 1: Please Make a Selection		
Market Segment:	Required: Please select a valu	e.
Quoting or Enrollment:	Microsoft Excel	X
Division:	Please enter the Group Name. Census template	ОК
	date and time stamp.	Cancel
	Please DO NOT enter space or special characters.	
	Stoup ABC	

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		R		c				D	E
~			Impo	rt Cen	sus Te	mplate		0	-
		**** 1. Diana Malua a	Impo Census	rt Cens Templ	sus Te ate Se	mplate tup Foi	rm	5	
	S	tep 1: Please Make a Market Segn Quoting or Enrolln	Impo Census Selection nent:	Templ	sus Te ate Se	mplate tup For Require Require	rm ed: P	lease select a value. lease select a value.	

- A. From Excel menu, select File > Open. Go to the folder where SCIT is saved, select SCIT and click Open.
- B. On File > Open, click Enable Content button. Skip this step if macros are enabled through File > Options menu. Please see Enable Macros in Reference section for instructions.
- C. In the pop-up box, type in the Group Name and click OK. Do not include spaces or any special characters.
- D. Select a Folder to save the Group's Census, and click OK.
- E. The file is saved under the group's name along with the date and time stamp.
 - Original SCIT file stays intact and is not overwritten.
- F. SCIT Setup Form will display.
 - Select Segment: SMALL GROUP OR MID MARKET
 - Select Enrollment
 - Select a Division from drop-down list.

Complete Setup Form



C. Setup Form values are used to:

- Display/hide Census columns in the Import Census Template tab.
- Display drop-down values for some columns are based on Division.

A. Step 2: Enter Group Benefits Information section displays.

 B. Complete the required fields highlighted in red. Has Group Selected Health? is defaulted to Y.

NOTE on Health and Dental plans:

- When Plan codes are changed in Setup
 Form, the old codes will be highlighted in yellow in the Import Census Template tab.
- SCIT only validates the Plan code has been entered. It does not check against the Small Group & Middle Market Enrollment Tool to validate that an eligible Plan code has been entered.
- When Plan codes are changed in the Setup
 Form, the old codes will be highlighted in
 yellow in the Import Census Template tab.
- D. FSA Plan 1 & 2 drop down options are FSA and LPFSA.
- E. HRA Plan 1, 2, and 3 drop down options are HRA1, HRA2 and HRA3.

Complete Setup Form

Selected Integrated HRA? Plan 1: Plan 2: Plan 3:	▼	F	
Go To Census Template for Data Entry	 Please Note: Census template based on selectic Returning to this and does not ove If the Group has p Excel file, click Ma census template. 	e columns will displ ons made on this Se tab hides Census T rwrite census data. provided source cen op Census to copy s	lay/hide etup Form. emplate tab nsus on a separate source data into the



F. Click Map Census button if you received the Census from the group on a separate spreadsheet (Source).

> This feature will enable you to copy and map the Source columns to the Template columns. After columns are mapped, data will be copied over to the **Import Census Template** systematically per the mapping.

- **G.** Click the **Green button** to navigate to the quoting Census Template for manual data entry.
- H. Click the Help Tab button for information on detailed specifications on the Template columns.
- I. Click Blue button to display all Census columns on the Import Census Template.

Click Green button for Census Data Entry Go To Census Template for Data Entry
Please Note:
- Census template columns will display/hide based on selections made on this Setup Form. - Returning to this tab hides Census Template tab and does not overwrite census data.

Last Name	First Name	Relationsh ip	Gender	Date of Birth	Type of Enrollmen t	State	Retiree	Annual Salary	Life
Smith	John	Employee	F	******	EF	IL	N	960000	
Smith	Emily	Spouse	М	*****					
Smith	Rose	Dependent	F	*****					
Smith		Dependent	М	*****					
Van		Employee	М	*****	EO	IL	N	645854	
1 2 1	Instructions Image: Complexity of the state of the								
			_			_			

NOTE: If using mapping feature more than once:

- Delete the existing Census on the Source Census
 From The Group worksheet (tab).
- Repeat steps C and D listed above.

A. Click Map Census button if you have Census on a separate spreadsheet from the group.

- **B. Source Census From The Group** worksheet (tab) displays along with an **Instructions** box.
- **C.** Copy and paste Census information from the **Source** spreadsheet to this worksheet.

NOTE: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- There should only be one header row.
- Header row and data should not have merged cells.
- Make sure there are no blank rows OR columns in between the data.
- D. Click Yes to proceed to the Census Mapping tab after pasting the Source Census.
- E. Click Cancel to skip Map Census feature and go to the Census Template.

		ACA Small Group Enrollment Import Census Template Columns	Map Group's Source Census Columns (Select from drop down list)	Source Census Column Letter (For Information Only)	Mapping Source Columns to Import Census Template Columns
- - -	2 3	Group Information Col	Relationship waive Coverage	D	Column A has column headers from the Import Census Template. Helpful Hint: Click "+/-" to the left of row numbers to expand/collapse rows as needed. Column B has a drop down list with values which are column headers from the source file.
	5	Waive Reason Code DDL	Waive Reson	F	Steps for Mapping: Copy Mapped Cancel
	6	First Name	First Name	с	1) In Column B, select a value from the drop down list that corresponds to the value in Column A.
·	7	Mid Init	Middle Initial	в	Note: Import Template Columns with a drop down list are denoted by ^{DDL} .
	8	Last Name	Last Name	А	If columns with DDL are mapped, the value on the source file must match the values in the drop down list. On the Import Template, File Save data validation will erase values which do not match the drop down list.
	9	Name Suffix			If mapping multiple times, Column 8 values will be stored from previous time. Cells with values in Column 8 that do not match the Source Census Header will be highlighted in Yellow. Please update selection as needed for the current mapping.
·	10	Date Of Birth	Date Of Birth	н	2) Click Copy Mapped Columns button to copy the mapped source columns systematically to Import Census Template tab.
	11	Gender DDL	Gender	G	3) Click Cancel button to skip the mapping and go to Import Census Template tab to enter census.
	12	SSN	SSN	I	
	13	Address 1	Home Address	L	

A. Census Mapping tab displays.

- Column A displays column headers from the ACA Small Group / Mid Market Enrollment Import Census Template Columns.
- Column B has a drop-down list with values which are column headers from the source file.
- Column C is for information purpose only.
- Instructions display to the right.
- B. In Column B, select a value from the drop-down list that corresponds to the value in Column A.
- C. Click the Copy Mapped Columns button to copy the mapped source columns systematically to the Import Census Template tab.
 - Click the **Cancel** button to skip the mapping and go to **Import Census Template** tab to enter Census.

87	Standalone Vision Coverage	<<<<
88	Standalone Vision Coverage Type	<<<< These fields
89	Critical III	<<<< are to be used
90	Critical III Type	<<<< only for SG
91	Accident Ins Coverage	<<<<
92	Accident Ins Coverage Type	<<<<

Census Mapping tab displays.

These 6 new columns are for SG only - they **should not** be used for mapping MM data.



D. Click Yes to proceed with mapping. If data exists on the Census Template, a Warning message displays.

NOTE: Any existing Census data in the Import Census Template will be WIPED OUT and the Census information will be copied over to the Template from the Source tab per mapping.

- Mapped data is systematically copied over to the Import Census Template.
- Complete Census entry as needed.
- E. Click No to return to the Import Census Template without mapping. Existing data will not be overwritten and will remain unchanged.

Enter Census Data



Clicking the **Green button** on the **Setup Form** navigates to the **Import Census Template** tab.

- A. Column headers are Read Only. Columns cannot be deleted or moved.
- B. Columns display/hide, and some drop-down list values, are determined by Setup Form values. See Table 1 in Reference section for details.
- **C.** Row #3 **Relationship Code** value is defaulted to **Employee**. *Please do not change this value.*
- D. Starting from Row #3, rows can be Inserted or Deleted as needed.
- E. If a Name Suffix is provided in Last Name, on File > Save and Yes to data validation Name Suffix will be systematically removed from Last Name and added to the Name Suffix column. Applicable Suffix values: Jr, Sr, I, II, III, IV, V.

Enter Census Data



- F. ZIP code is required for all Employees. If source file has extended ZIP Codes, paste in SCIT "as is". These values will be highlighted in yellow and on File > Save validation, only the first 5 numbers of the ZIP Code will be saved.
- G. After entering in Zip Code, click the State from Zip button in State cell to populate the State for all members.
- H. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. For DOB column over-age dependents (26 & over), the cells are highlighted in purple and 65 & over entries are highlighted in green for information purposes.
- I. When you type in a value and click Enter:
 - A. If the value is invalid, an error message displays with **Retry**, **Cancel** and **Help** buttons.
 - **B. Retry** returns you to the typed-in value for editing and **Cancel** wipes out the typed-in value and returns you to the cell.
- J. Help icons (i) and Auto Fill buttons 40 are available in the column headers.

Enter Census Data

- For Employment Status and Medicare Eligible columns, the cell value drives the display/hide behavior of the corresponding dependent data columns.
 - When you enter COBRA as the value in the Employment Status cell, additional COBRA columns will become available for completion. Similarly, entering IL Cont as the value will cause IL Continuee columns to display for completion.
 - A value of Y in the Medicare Eligible cell will cause Medicare columns to display. See Table 2 in the Reference section.
- Returning to the Group Information tab hides other tabs: Import Census Template tab, Error List tab and Help File tab.
 - To return to, and display the Census Template tab, click the Green button.
 - To return to, and display the Error List tab, click
 Green button and click File > Save.
 - To return to, and display the Help File tab, click the Help File tab.

SSN dashes

 If the source SSN value has dashes, paste into SCIT "as is". These values will be highlighted in yellow. On File > Save validation, dashes will be removed systematically.

Date values

- While typing dates include "/"
- If the date format in the source file is formatted with a different date format than MM/DD/YYYY, you can still copy and paste it into SCIT "as is". The date will be reformatted systematically to MM/DD/YYYY when you click File > Save.

Text values

- If source values are longer than the expected length, they are truncated systematically when you click File > Save.
- Values can be copied and pasted as needed onto the Census columns.

NOTE: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- If copying data from an external source, please make sure that the source column format matches the format of the corresponding Import Census Template column.
- If copy/pasting data from an external source causes cells to lock in SCIT, click File > Save to unlock the cells.

Enter Census Data for FSA and HRA



- A. Column headers are Read Only.
 Columns cannot be deleted or moved.
- B. Columns display/hide, and some dropdown list values, are determined by Setup Form values.
- C. FSA Employee Election Amount is required if FSA Plan selected.
- **D.** FSA **Employer Contribution Amount** is optional.
- E. HRA Plan column will display only for Middle Market.

- The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch.
- When you type in a value and click Enter:
 - If the value is invalid, an error message displays with Retry, Cancel and Help buttons.
 - Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- Values can be copied and pasted as needed onto the Census columns.
 - NOTE: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.
 - If copying data from an external source, please make sure that the source column format matches the format of the corresponding Import Census Template column.
 - If copy/pasting data from an external source causes cells to lock in SCIT, click File > Save to unlock the cells.
- **Help** icons are available below the header name of each column. Clicking Help icon will move the cursor to that exact Column in the Enrollment Help File tab. Field requirements are listed in this section.

Enter Census Data for Language, Race and Ethnicity

Language			Ethnicity	Race				
A Native Language	B Spoken	C Written	D Ethnicity	E Race 1	Race 2	Race 3	Race 4	Race 5

- A. Native Language is a mandatory field. The user can select a language from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UND (undetermined) upon validation.
- B. Spoken Language is a mandatory field. The user can select a language from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UND (undetermined) upon validation.
- C. Written Language is a mandatory field. The user can select a language from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UND (undetermined) upon validation.

- D. Ethnicity is a mandatory field. The user can select an Ethnicity from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UNK (unknown) upon validation.
- E. Race is a mandatory field. The user can select a Race from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UNK (unknown) upon validation.

NOTE: Race 1 field is mandatory. Additional Races can be added to Race 2 through Race 5 fields.

Enter Census Data (New Ancillary Fields)



Small Group only

- A. Standalone Vision: These two columns are displayed when Employee Status is either Active or COBRA for all Divisions. They are also be displayed for IL when Employee Status of Retired.
- B. Critical Illness: These two columns are displayed when the Employee Status is Active for all Divisions. If Critical Illness Coverage is set to Y, then either Standalone Vision or Accident Insurance must also be Y; otherwise, the two N cells are highlighted red. If data is entered and the Employee Status is not Active or COBRA, the cells are highlighted yellow. The data will be removed once the user clicks the Save button (validation).
- C. Accident Insurance: These two columns are displayed when the Employee Status is Active for all Divisions. If Accident Insurance is set to Y, then either Standalone Vision or Accident Insurance must also be Y; otherwise, the two N cells are highlighted red. If data is entered and the Employee Status is not Active or COBRA, the cells are highlighted yellow. The data will be removed once the user clicks the Save button (validation).

Data Validation



37	Please Note:	×	
38	Validation in Pro	gress.	
39	Message auto cl	oses after validation is done.	
40	Thank you for yo	our patience!	
Group In	formation	Import Census Te	emplate
Validation in Progress.			



Once data entry is complete, click **File > Save** to validate the Census data. A **pop-up box** will display: **Is data entry completed for this Census?** with **Yes** and **No** buttons.

- A. Click No if you want to save existing data and return to complete the Census entry later.
 NOTE: Validation rules do not run.
- B. Click Yes if Census entries are complete. Existing data is saved. If values are blank in columns where the Auto Fill feature is available, a default value will be entered systematically. Final validation rules will run.
 - i. Validation In Progress indicators will display:
 - Excel Status bar (bottom left corner)
 - Validation in Progress pop-up box
 - ii. If no errors are found, confirmation box displays and completed Census can be processed per current business process.
 - iii. If there are any errors, a message box displays indicating that errors have been found. Click OK.

Data Validation Error List

В



Import Census Template

	<u> (A) </u>
Help File	Error List

In Cell	Error Description	
C7	Relationship Code	is required.
D8	Gender is required	for Employee, Spouse and Dependent(s).
E8	Date of Birth is rec	uired for Employee, Spouse and Dependent(s).
C9	Relationship Code	is required.
D10	Gender is required	for Employee, Spouse and Dependent(s).
E10	Date of Birth is rec	uired for Employee, Spouse and Dependent(s).
D11	Gender is required	for Employee, Spouse and Dependent(s).
E11	Date of Birth is red	uired for Employee, Spouse and Dependent(s).
D12	Gender is required	for Employee, Spouse and Dependent(s).
E12	Date of Birth is rec	uired for Employee, Spouse and Dependent(s).
C13	Relationship Code	is required.
D14	Gender is required	for Employee, Spouse and Dependent(s).
E14	Date of Birth is rec	uired for Employee, Spouse and Dependent(s).

Data Validation:	
Is data entry completed for this census?	Please Note: ×
Yes - Saves the file and validates data for errors. No - Just saves the file.	Census data validation is complet <mark>e. No errors have been found.</mark> Please verify census data and update any values as needed. If you update any values, please click File Save and validate data again.
Yes No	If there are no further data changes then Census is ready to be uploaded into Group Sales.
	ОК

- A. If there are data errors, the Error List tab will display:
 - In Cell column specifies the cell location of the error.
 - Error Description column specifies the column and the nature of the error.
- B. To update the values, click the Import Census Template tab. Change the values as needed. You can toggle between the Error List and Import Census Template tabs.
- C. Once you have corrected any errors, validate data again by clicking File > Save.
- D. Select Yes in the Is data entry completed for this census? message box.
- E. If no errors are found, a confirmation box displays and completed Census can be processed per current business process.

Generate Automation File for Middle Market

Important: Before generating the automation file, be sure to run data validation.

Q Search/Replace		
Contracter Automation File	E Generate Billing Category File for Selected State	Generate Product Category File for Selected State
A	Custom Toolbars	
	Custom rootbars	



Microsoft Excel	>
Mid Market Enrollment extract has been generated. a separate Excel Window.	Extract will be displayed in
	ОК

- A. From Excel Menu bar, click Add-ins option, then type of file to generate OR use the keyboard shortcut Ctrl + Shift + I
- B. Does Group cover Domestic Partners? message box displays along with Yes and No buttons.
 - C. If Yes button is selected, in the automation extract any
 DP (Domestic Partner) Relationship Code values will be highlighted in yellow for internal informational use.
 - D. Confirmation box displays after the file has been generated. Click OK button to return to the Import Census Template.
- E. Generated file will be open in a separate Excel window and will be stored in the same folder as the Group's SCIT file with date and time stamp.
- **F.** If file is generated multiple times, a new file will be generated each time along with date and time stamp. The prior generated file(s) will not be overwritten.

Generate Billing Category and Product Category File for Middle Market Enrollment



NOTE: This extract can be generated as needed.

- A. From Excel Menu bar, click Add-ins option then click Generate Billing Category File.
- B. From Excel Menu bar, click Add-ins option then click Generate Product Category File.
- **C.** A separate file will be generated that lists enrolling Subscribers with Billing Categories.
- D. Confirmation box displays after the file has been generated. Click OK button to return to the Census Template.
- E. Generated file will be open in a separate Excel window and will be stored in the same folder as the Group's SCIT file with date and time stamp.
- **F.** If file is generated multiple times, a new file will be generated each time along with date and time stamp. The prior generated file(s) will not be overwritten.

On Successful Validation, Upload SCIT into Small Group & Middle Market Enrollment Tool

			•∀=			
Account Information	Additional Information	Plan Selections	Member Census	Rates	Account Summary	Release for Enrollmen
Member Census						
Previous						(B) Continue
Census Count: 5	Add Member				Export Census	Import Census 2
Import Census						
Download the Census Imp	ort Template or view an example	of a formatted import fil	e. Please refer to the Help file	for additional deta	ails regarding the Import Cer	isus spreadsheet.
Steps to save the Impo	rt Census Template:					
 Click on the Census Im 2. Open saved Census Im 	port Template link and Save the fi	le on your desktop. ation, and select the and	propriate Division from the dro	n down ontions. C	lick Continue.	
3. Save to your desktop.		scion, and select the app		p domini optionor e		
 The Census Import Terr 	nplate (F)ready to input the ce	nsus information.				\frown
Select File to uploa	d: C:\Users\U344541\De: Bro	wse C				H
A sensus already exist	ts. Do you wish to overwrite or	append to the existin	g census?			Load File
Overwrite - This optic	n will replace previously entered o	ensus information.				
Append - This option	will add to existing census informa	ation				

In SCIT, once Census data is validated and no errors are found, the Census is ready to be uploaded into Small Group & Middle Market Enrollment Tool.

The upload steps have not changed.

- A. In the Small Group & Middle Market Enrollment Tool, navigate to the Group's Member Census page.
- B. Click the Import Census button.
- C. When the Import Census pops up, click Browse.
- D. Navigate to the folder that has SCIT with the group's filename.

- E. Select the file and click **Open**.
- F. Filename displays in the Select File to upload box.
- G. Overwrite existing Census information is selected by default. If needed, select
 Append radio button to add to existing Census information.
- H. Click the Load File button.

Enter Census for the Next Group

To enter Census for the next group, **File Close** prior group's open SCIT file. Repeat Steps 1 through 6.



How to Report Issues

For technical issues with Group Sales Tools Contact our ITG Service Center at 888-706-0583



For questions about information in the user manual or the new SCIT

- Email SGMM_TechSupport@hcsc.com
- Please include "New Census Template" in the subject line and attach a screen shot, if possible



Technical Reference

Enable Macros

Excel Options	
General	Help keep your documents safe and your computer secure and healthy.
Formulas	V
Proofing	Security & more
Save	Visit Office.com to learn more about protecting your privacy and security.
Language	Microsoft Trustworthy Computing
Advanced	Microsoft Excel Trust Center
Customize Ribbon	The Trust Center contains security and privacy settings. These settings help keen your
Quick Access Toolbar	computer secure. We recommend that you do not change these settings.
Add-ins	
Trust Center	

Trust Center	
Trusted Publishers	Macro Settings
Trusted Locations	 Disable all macros without notification Disable all macros with potification
Trusted Add-in Catalogs	Disable all macros except digitally signed macros
Add-ins	Enable all macros (not recommended; potentially dangerous code can run)
ActiveX Settings	Developer Macro Settings
Macro Settings	Trust access to the VRA project object model

WARNING: Once this option is turned on, open files with macros ONLY from a trusted source.

- If Enable Macros is not enabled each time SCIT is opened, you will need to click the Enable Content button to use tool.
- Once Macros have been enabled the first time, you will not need to click the Enable Content button each time SCIT is opened.
 - A. From Excel menu, select File > Options.
 - B. From Excel's Options box, select
 Trust Center and then click on
 Trust Center Settings.
 - C. From Trust Center box, select Macro Settings. Then, select the checkbox for Enable all macros.

Enable Macros - Remove Mark of the Web from a file

Docum	nent.docm Properties	\times
General Sec	urity Details Previous Versions	
	TestDocument.docm	
Type of file:	Microsoft Word Macro-Enabled Document (.docm)	_
Opens with:	Word Change	
Location:	C:\Users\	
Size:	13.5 KB (13,850 bytes)	
Size on disk:	20.0 KB (20,480 bytes)	
Created:	Monday, January 24, 2022, 11:33:42	_
Modified:	Monday, January 24, 2022, 11:33:42	
Accessed:	Today, January 24, 2022, 11:33:43	
Attributes:	Read-only Hidden Advanced	
Security:	This file came from another computer and might be blocked to help protect this computer.	
	OK E Cancel Apply	,

Earlier this year, Microsoft added an additional security layer and automatically disabled macros files in files downloaded from internet locations.

If a file is downloaded a file from an internet location or an email attachment and saved to a local device, the simplest way to unblock macros is to remove Mark of the Web as follows.

- A. Save file to local device.
- **B.** Right-click on the file and select **Properties** from dropdown menu.
- C. Select the General tab.
- D. Under Security, remove the checkmark from Unblock.
- E. Click Apply button then OK button.

Auto Fill Feature





NOTE: Coverage Type Auto Fill is used for illustration.

Auto Fill feature is available for select columns where an Auto button is displayed in the header.

- A. Click Auto Fill. Message box displays with information regarding the auto fill for the column along with Yes and No buttons.
- B. Click Yes to proceed with auto fill.
 - If the values in the Auto Fill column are blank, then a default value will be systematically populated.
 - If there is an existing value in the Auto Fill column then auto fill will be skipped and existing value will not be overwritten.
- **C.** Click **No** to skip Auto Fill and return to the Template.
- D. Message box displays after Auto Fill is complete.
- E. Please verify the auto-filled values and change these values as needed.

Freeze Panes, Filter and Sort Features



A. Freeze Panes as needed to make data entry easier.

- Click the first cell in the range you want to freeze.
- From Excel menu select View, then click Freeze Panes.
- Rows and columns before the Freeze Pane will be visible as you scroll through the rest of the columns and/or rows.
- To remove, select View, Freeze Panes and Unfreeze Panes.

B. Filter Census data as needed.

- Click in the cell, then right click, and select Filter.
- Select a Filter option as needed.
- Apply and clear the Filters as needed.

NOTE: Even when the **Filters** are cleared the filter arrows will display. They will reset systematically and will not be displayed after you select **File > Save**.

C. Sort Census data as needed.

- Click in the cell, then right click, and select Sort.
- Select Sort option as needed.
- Be sure to highlight all the data rows, columns A through BK.
- WARNING: If column/row range is not selected correctly and Sort is applied, data will become jumbled.
- Sort functionality is NOT available on the Error List tab.

Reference Tables: Small Group and Middle Market Enrollment

Setup Form field on Group Information tab	Column(s)	Displayed or Hidden
Has Group Selected Health? Is Y	Columns AD through AH	Display Columns (SG/MM)
HMO Plan? is Y	Columns AI through AP	Display Columns (SG/MM)
HMO Plan? Is N	Columns AI through AP	Hide Columns (SG/MM)
Has Group Selected Health? Is N	Columns AD through AP	Hide Columns (SG/MM)
Has Group Selected Dental? Is Y	Columns AQ through AU	Display Columns (SG/MM)
Has Group Selected Dental? Is N	Columns AQ through AU	Hide Columns (SG/MM)
Has Group Selected Life? Is Y (IL and TX only)	Columns AV through BB	Display Columns (SG/MM)
Has Group Selected Life? Is N (IL and TX only)	Columns AV through BB	Hide Columns (SG/MM)
Has Group Selected Integrated FSA is Y	Columns BN through BP	Display Columns (SG/MM)
Has Group Selected Integrated FSA is N	Columns BN through BP	Hide Columns (SG/MM)
Has Group Selected Integrated HRA is Y	Columns BQ	Display Columns (MM)
Has Group Selected Integrated HRA is N	Columns BQ	Hide Columns (MM)

Based on Setup Form fields, columns on the Import Census Template are displayed or hidden

Based on dropdown values selected on Import Census Template, Column are displayed or hidden

Group Information tab column selection	Column(s)	Displayed or Hidden
Employee Status is "COBRA"	Columns X:Z and CD:CE.	Displays COBRA Reason code, COBRA Start Date, COBRA Project End Date and Standalone Vision columns.
Employee Status is "Active"	Columns CD:Cl	Displays Standalone Vision columns (SG)
Employee Status is "Retired" (IL only)	Columns CD:CE	Displays Standalone Vision, Critical Illness and Accident Insurance columns (SG)

State-specific column dropdown variances

Setup Form State	Column(s)	Display
Division (IL only)	Column A Relationship Code	"Civil Union" is displayed (SG/MM)
Division (IL only)	Column T Employment Status	"IL Cont" value is displayed (SG/MM)
Division (TX only)	Column T Employment Status	"TX Cont" and "TX Dependent Cont" values are displayed (<i>SG/MM</i>)

Reference Tables: Small Group and Middle Market Enrollment (con't)

Based on column dropdown selections on the Import Census Template, columns are displayed or hidden.

When cursor is in Column's Cell and the value is	Census Template Columns
Cursor is on Employment Status column cell and value is "COBRA"	COBRA columns X:Z are displayed (SG/MM)
Cursor is on Employment Status column cell and value is "IL Cont" (<i>IL only</i>)	IL Cont columns are AA:AC displayed (SG/MM)
Cursor is on Medicare Eligible column cell and value is Y	Medicare columns BD:BJ are displayed (SG/MM)

Auto Fill Select Columns Reference Table

Column with Auto Fill	Description	Available In
Health Coverage Type	Auto Fills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row	Available in all Templates
State Code	Auto Fills value from the Division value entered on the Setup Form	SG Quoting MM Quoting
State from ZIP	Fills in State when ZIP Code is present	Available in all Templates
Retiree (IL Only)	IL Division Only: Auto Fills value of N for Employees	SG Quoting
ZIP Code	Auto Fills ZIP Code for Spouse and Dependent row(s) with Employee's ZIP Code	MM Quoting
Medicare Primary	Auto Fills value of N for Employees	MM Quoting
Employment Status	Auto Fills value of A or Active for Employee	MM Quoting SG Enrollment
Health Coverage (Y/N)	Auto Fills value of Y for Employee choosing coverage	SG Enrollment MM Enrollment
Health Plan	Auto Fills value of Plan 1 from Setup Form for Employee	SG Enrollment MM Enrollment
Dental Plan	Auto Fills value of Plan 1 from Setup Form for Employee	SG Enrollment MM Enrollment
Signature Date	Auto Fills value of today's date for Employee	SG Enrollment MM Enrollment

SG: Small Group (2-50); MM: Mid-Market (51-150)

Auto Fill Select Columns Reference Table (con't)

Column with Auto Fill	Description	Available In
Employee SSN	Auto Fills value for Spouse and Dependent row(s) with Employee's SSN	MM Enrollment
Billing Category and Product Category	Auto Fills typed in value for Enrolling Subscribers	MM Enrollment
Standalone Vision Coverage Type	Auto Fills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row	SG Enrollment
Critical Illness Coverage Type	Auto Fills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row	SG Enrollment
Accident Ins Coverage Type	Auto Fills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row	SG Enrollment

SG: Small Group (2-50); MM: Mid-Market (51-150)